



## POLÍTICA DE QUALITAT

**MELBAELECTRONICS**, an organization specialized in the "Assembly of electronic circuits" has decided to implement a **Quality Management System based on the ISO 9001:2015** standard to improve the service it provides to its customers.

The Management of **MELBA ELECTRONICS** focuses on the Quality System as a way to organize the operation of **MELBA ELECTRONICS** based on some basic pillars such as the Quality of its products, customer satisfaction and the continuous improvement of the effectiveness of the System. To this end, the **MELBA ELECTRONICS** Quality Management System is based on:

- Quality and its improvement are the responsibility of all the members of **MELBA ELECTRONICS** starting from the top.
- Quality is obtained by planning, executing, reviewing and improving the Management System, bearing in mind at all times the context of the organization, both internal and external.
- Quality is oriented towards the satisfaction of all our customers (and stakeholders), through the commitment of the entire organization to meet their needs and requirements, as well as the legal and regulatory requirements and those of the products themselves.
- Quality is based on the Continuous Improvement of both the production processes and service provision, as well as the effectiveness of the Quality Management System in which preventing errors is a fundamental aspect.
- Quality directs us to pay the utmost attention to technological evolution and to the possible improvements that new technologies put at our disposal.
- Quality requires the participation and collaboration of all so this Policy is disseminated to all **melba electronics** staff for their knowledge and understanding.

For the effective application of these principles, it is absolutely necessary the support of both the management team and the staff.

Senior Management



Sant Quirze del Vallès, 1st April 2021